

## BC Welfare Pilot - Mapping and Gapping Services

This chart sets out the key stages of the typical Journey to Work and the range of provision available to clients

| Stages of the Journey to Work   | Provision  | Client Group   | Target Area   | Organisation  | End Date   | Resource |
|---|--|--|---|---|--|----------|
| <p><b>Getting Sorted ie</b></p> <ul style="list-style-type: none"> <li>○ Resolving drugs / alcohol misuse</li> <li>○ Support for mental health difficulties</li> <li>○ Initial engagement and assessment with identification and action plans to meet additional support needs</li> <li>○ Money / Budgeting Advice</li> <li>○ Support for Ex Offenders</li> </ul> | <ul style="list-style-type: none"> <li>- <b>Recovery Near You (satellite offer)</b> offers direct drug services support</li> <li>- <b>Targeted support for around 70 troubled families</b></li> <li>- <b>IAG Initial Resource Centre</b>, signposting, initial assessment, mentoring and support, referrals to appropriate training</li> <li>- <b>IAG Drop in centre, offer across Journey to Work</b></li> <li>- <b>Youth project across Journey to Work (Satellite Hub)</b></li> <li>- <b>P3</b> homeless project offering housing support with signposting activity, direct access service. DO NOT offer any employability or CV or jobsearch.</li> </ul> | <p>Alcohol/Drug Abuse Age 16-60+</p> <p>All residents</p> <p>16-60+</p> <p>All residents</p> <p>18-24</p> <p>Homeless</p>        | <p>Borough wide</p> <p>Bilston East/Bilston ward</p> <p>Bilston East</p> <p>Coseley</p> <p>Bilston East</p> <p>Bilston and Wolverhampton Borough wide</p>                                   | <p>NACRO</p> <p>EOS delivery for Troubled Families</p> <p>Local Neighbourhood Employment and Skills (NESS)</p> <p>Rainbow Community Centre</p> <p>Talent Match</p> <p>P3</p>              | <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p>                            |          |
| <p><b>Getting Started ie</b></p> <ul style="list-style-type: none"> <li>○ Advice and Guidance</li> <li>○ Initial engagement including outreach</li> <li>○ Personal development and confidence building</li> <li>○ Advice and guidance resulting in action plans including careers interviews and reviews</li> </ul>   | <ul style="list-style-type: none"> <li>- <b>Job Club</b></li> <li>- <b>Library resource (under review)</b> – free internet access and photocopying facilities</li> <li>- <b>Complete package for Journey to Work</b></li> <li>- <b>IAG Drop in centre, offer across Journey to Work</b></li> <li>- <b>Recovery Near You (satellite offer)</b></li> <li>- <b>Talent Match Youth project across Journey to Work (satellite hub)</b></li> <li>- <b>Work Programme</b> – subcontractor for Intraining, offering initial assessment, advice, mentoring and support, signpost to training</li> </ul>   | <p>18-60+</p> <p>0-60+</p> <p>16-60+</p> <p>16-60+</p> <p>16-60+ Drug and Substance Misuse</p> <p>18-24</p> <p>JCP Claimants</p> | <p>Bilston East</p> <p>Bilston East</p> <p>Bilston East</p> <p>Bilston East</p> <p>Bilston East</p> <p>Bilston East</p> <p>Bilston, Wednesbury, West Bromwich, Willenhall and Darlaston</p> | <p>St Martins Job Club</p> <p>Bilston Library</p> <p>Bilston Resource Centre (BRC)</p> <p>Rainbow Centre (Coseley)</p> <p>NACRO</p> <p>Talent Match</p> <p>Heantun Housig Association</p> | <p>Ongoing</p> <p><b>UNDER REVIEW</b></p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p> |          |

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| <ul style="list-style-type: none"> <li>○ Literacy, language and numeracy</li> </ul>   | <ul style="list-style-type: none"> <li>- <b>Introduction to Care</b> – 2 week programme offered to JCP clients</li> </ul>  |  |  |  |   |
| <p><b>Becoming More Employable ie</b></p> <ul style="list-style-type: none"> <li>○ Personal / Vocational skills</li> <li>○ Careers advice and job seeking skills</li> <li>○ Volunteering</li> <li>○ Pre-recruitment training</li> <li>○ Benefits advice</li> <li>○ Literacy, language and numeracy</li> </ul> | <ul style="list-style-type: none"> <li>- <b>Job Club</b> – partnership with Adult Education and WIFRN,</li> <li>- <b>Drop in Centre</b>, offers free IAG, signposting, advice and guidance</li> <li>- <b>Recovery Near You (satellite offer)</b> Drug direct services</li> <li>- <b>Youth project across Journey to Work (satellite hub)</b></li> <li>- <b>Job Club</b></li> <li>- <b>Job club</b></li> <li>- <b>Courses (employability team) that are currently delivered:</b> Care level 1 Award, Construction Multi Skills Units L1, Customer Service L2 Award, Employment Skills L1 Award, Engineering L2 Certificate (preparing to work in Engineering and Manufacturing), Fitness Instructor L2 Cert, English / Maths Entry level upwards, IT preparation for work, Painting E3 Award, Phonics pre Entry (English for everyday life),Retail L2 Certificate, Universal job match – IT Entry award.</li> </ul> | <p>All residents</p> <p>16-60+</p> <p>All residents with drug and substance misuse</p> <p>18-24</p> <p>All residents</p> <p>All residents</p> <p>All residents</p> | <p>Bilston</p> <p>Bilston East</p> <p>Bilston Ward</p> <p>Bilston East</p> <p>Wolverhampton Borough Wide but a satalite communication hub will be based in Bilston</p> <p>Bilston</p> <p>Bilston</p> <p>Wolverhampton Borough Wide</p> | <p>Bilston Resource Centre – St Chads Church</p> <p>Rainbow Community Centre (Coseley)</p> <p>NACRO</p> <p>Talent Match</p> <p>Bradley Resource Action Group</p> <p>St Martins Job Club</p> <p>Wolverhampton College</p> | <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p> |

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|--|--|--|---|--|---------|--|
|  | <ul style="list-style-type: none"> <li>- <b>In addition 1-2 day courses</b> in First Aid, First Aid (child and baby), Food safety, risk assessment, COSHH, Asbestos Awareness, IOSH Working Safely, Manual Handling.</li> <li>- <b>Prince Trust Team Programme</b> – 12 week personal development programme</li> <li>- <b>Employability Support</b> – Group and one-to-one support. CV's, preparing for interview, one-to-one support with applications, basic IT training with IT facilities, ESOL and Literacy &amp; Numeracy courses</li> </ul>   |  | Bilston   | Bilston Resource Centre  |         |  |
| <p><b>Getting into Work ie</b></p> <ul style="list-style-type: none"> <li>○ Advice and Guidance</li> <li>○ Recruitment</li> <li>○ Job placements</li> <li>○ Work experience / trials</li> <li>○ Apprenticeships</li> </ul> | <ul style="list-style-type: none"> <li>- <b>Courses (employability team) that are currently delivered:</b> Care level 1 Award, Construction Multi Skills Units L1, Customer Service L2 Award, Employment Skills L1 Award, Engineering L2 Certificate (preparing to work in Engineering and Manufacturing), Fitness Instructor L2 Cert, English / Maths Entry level upwards, IT preparation for work, Painting E3 Award, Phonics pre Entry (English for everyday life), Retail L2 Certificate, Universal job match – IT Entry award.</li> <li>- <b>In addition 1-2 day courses</b> in First Aid, First Aid (child and baby), Food safety, risk assessment, COSHH, Asbestos Awareness, IOSH Working Safely, Manual Handling.</li> <li>- <b>Prince Trust Team Programme</b> – 12 week personal development programme</li> <li>- 16-18 Study Programme<br/>Particip8, IAG for NEETS<br/>Apprenticeships/Traineeships<br/>Schools Programmes 14+ school learners<br/>Parents to be Programme (young parents)</li> <li>- ERDF Outreach service in the community 1-1 work support, job search support, IAG, volunteering IT/Computers. Literacy pre entry- E3, ICT L1/L2, Numeracy Entry 1-2, ESOL pre entry L1. Sage and Book keeping</li> <li>- <b>JLR pre-employability training</b></li> <li>- Adult Community Work Skills Programme – 6 week programme, includes interview skills and techniques, CV building</li> </ul> | <p>All residents</p> <p>16-19</p> <p>18-60+</p> <p>24+</p> | <p>Wolverhampton Borough Wide</p> <p>Bilston (Intraining)</p> <p>Bilston East</p> | <p>Wolverhampton College</p> <p>Nova Training</p> <p>Bilston Resource Centre (NESS)</p> <p>Wolverhampton College</p> | Ongoing |  |

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|  |   |               |   |  |         |  |
| <b>Getting a Business ie</b> <ul style="list-style-type: none"> <li>○ Enterprise Skills</li> <li>○ Business Start up</li> </ul>  | <ul style="list-style-type: none"> <li>- <b>Access to Business</b> provides specialist advice helping those who wish to become self-employed, helping job seekers find employment, and providing recruitment services, office services and training courses to local businesses.</li> </ul> | All residents | Wolverhampton Borough wide                                | Access2Business<br><a href="http://www.access2business.co.uk/">http://www.access2business.co.uk/</a> | Ongoing |  |
| <b>Keeping a Job ie</b> <ul style="list-style-type: none"> <li>○ After care – job coaches / mentors</li> <li>○ Advice and support for employers and employees</li> </ul> |   |               |   |  |         |  |
| <b>Progression ie</b> <ul style="list-style-type: none"> <li>○ In-work careers advice</li> <li>○ Training and Development</li> </ul>                                     | <ul style="list-style-type: none"> <li>- <b>Skill Up Programme</b> - training programme to give low-wage workers a stronger foundation in basic literacy so that they can continue with workplace development</li> </ul>  | 19+ employees | Black Country wide satellite for Wolverhampton at College | Wolverhampton College<br><br>Bilston Resource Centre   | Ongoing |  |

**Community:**  
 Closed community, residents rarely travel and stay in same sector through working life  
 Demand is high for improving English  
 Increase in numbers of asylum seekers  
 43% of residents have no qualifications

**Business:**  
 High volume of manufacturing and warehousing