

BC Welfare Pilot - Mapping and Gapping Services (Walsall – Darlaston)

This chart sets out the key stages of the typical Journey to Work and the range of provision available to clients

| Stages of the Journey to Work | Provision | Client Group | Target Area | Organisation | End Date | Resource |
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| <p>Getting Sorted ie</p> <ul style="list-style-type: none"> ○ Resolving drugs / alcohol misuse ○ Support for mental health difficulties ○ Initial engagement and assessment with identification and action plans to meet additional support needs ○ Money / Budgeting Advice ○ Support for Ex Offenders | <p>Welfare Rights – providing a outreach service to residents to maximise benefit claims and undertake ‘better off’ calculations</p> | All residents | Boroughwide - Outreach in Darlaston JET and Sure Start | Welfare Rights – Walsall Council | Ongoing | Service funding under review |
| | <p>Money Advice - Specialist advice in relation to Debts and Welfare Benefits including Income, Health and Housing Benefits, and representation for Social Security Tribunal hearings.</p> | All claimants and non-claimants | Boroughwide – Outreach surgeries in Darlaston JET | Ablewell Advice Service, Whg, CAB | Ongoing | Trust and Council |
| | <p>Community Champions - community animators responsible for supporting residents into events, services and positive outcomes</p> | All residents with a focus on whg customers | Boroughwide with ? Champions in the Darlaston area | Walsall Housing Group (Emma / Stephanie) | Ongoing | Funded by the whg |
| | <p>Accord Housing - offer support through dedicated Job Coaches and Enterprise Coaches via their Transformation programme as a mechanisms to build capacity of their customers</p> | Focus on their Accord group customers | Boroughwide | Accord Group | Ongoing | Funded by Accord Group |
| | <p>Old Hall People’s Partnership - ‘host’ organisation for Darlaston JET’s outreach job clubs as well as providing drop in opportunities for benefits advice, income / debt management services, accessing volunteering opportunities, basic computer literacy course.</p> | Unemployed residents | Darlaston South and North & Bentley ward areas | Old Hall Peoples Partnership (denise.birkett@ohpp.org.uk) | Ongoing | Part funded by Walsall Council |
| | <p>Darlaston All Active - a local community facility that supports the delivery of some local social inclusion projects including history projects and volunteering.</p> | Outreach services from local community venues | Darlaston South & North ward areas | Darlaston All Active (spf6957@aol.com) | Ongoing | Part funded by Walsall Council |
| | <p>Darlaston Sure Start Childrens Centre – (230 families) provide support to local parents through parenting skills and launching ‘Learn my Way’ programme with a Temp Co-ordinator to work with parents to tackle worklessness</p> | Parents self referred or referred from the Area Family Support Team | Darlaston ward areas | Darlaston Sure Start – Angie Clarke (ClarkeA@walsall.gov.uk) | Ongoing | WACC and Co-ordinator funded til March 2015 |
| | <p>Walsall Voluntary Action – offer infrastructure support to local orgs that also includes ‘time banking’ and other volunteering opportunities</p> | Residents of all ages | Borough with outreach in from Old Hall and Moxley People Centres | Walsall Voluntary Action (tim@walsallva.org.uk) | Ongoing | n/a |
| | <p>Moxley People Centre & Community Hub - to build capacity in local communities to improve services for residents; strengthen the sustainability of local groups in order to reduce dependency on public services by supporting self sufficiency and independent living</p> | Residents of all ages (30 groups operating from the centre) | Residents in the neighbourhood | Moxley People Centre (moxleycentre@yahoo.co.uk) | Ongoing | part funded by Walsall Council |
| | <p>Parenting – supporting parents with their literacy and numeracy and parenting skills and improve their community capacity</p> | Parents of pupils in schools | Darlaston South ward | Andy Nichols – Moorcroft Wood Primary | Ongoing | funded by the school |
| | <p>Teen and Toddler Programme – supporting early years learning</p> | Parents of pupils in schools | Darlaston South ward | Sure Start Darlaston & Headteacher – Grace Academy | Ongoing | funded by the school |
| | <p>Troubled Families and Area Family Support Team –(72 eligible families in the Darlaston South area) targeted support to assist families in crisis with social, education, domestic, crime related issues</p> | Families | Darlaston South and North ward | Walsall Council and DWP Troubled Family Programme | June 2015 | DWP |
| | <p>The Foyer – Homeless shelter for young people</p> | Young People | Based in Darlaston South | Accord Housing – 0121 568 3900 | Ongoing | Funded by Accord |
| | <p>Darlaston Library – access for jobseekers to use computers for jobsearching and application form completion</p> | Jobseekers | Darlaston South | Walsall Libraries Services | Ongoing | Service funding under review |

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| <p>Getting Started ie</p> <ul style="list-style-type: none"> ○ Advice and Guidance ○ Initial engagement including outreach ○ Personal development and confidence building ○ Advice and guidance resulting in action plans including careers interviews and reviews ○ Literacy, language and numeracy | <p>Darlaston JET - a multi-agency 'one stop shop' employment, skills and training advice service. The services support residents from all over the borough with specialist support and advice to residents. Move clients towards work readiness and sustainable employment through mentoring, training, tailored support and access to employment opportunities</p> <p>Moxley Work Clubs (Wed / Fri AM) - a network of locally led, community based support for unemployed residents (20 Work Clubs covering all areas within Walsall). A Community based support for unemployed residents from the Moxley and Darlaston ward area</p> <p>Innovation Works @ Rubery Owen – furniture recycling scheme, training facilities, enterprise start up units available.</p> <p>Walsall Works – supporting young people into apprenticeships and pre-apprenticeships and other positive outcomes</p> | <p>All claimants and non-claimants</p> <p>All residents in the area</p> <p>Partners & residents in the area</p> <p>16-25 year olds</p> | <p>Darlaston South, Darlaston North, Willenhall, Pleck & Palfrey</p> <p>Moxley</p> <p>Darlaston</p> <p>Boroughwide with a focus no target wards with high youth unemployment</p> | <p>Steps to Work Ltd</p> <p>Moxley People Centre in partnership with Steps Work moxleycentre@yahoo.co.uk</p> <p>Accord – Enquiries@innovation-works.org.uk</p> <p>Walsall Works – Walsall Council</p> | <p>Nov 2015</p> <p>Nov 2015</p> <p>Ongoing</p> <p>31 March 2018</p> | <p>Submitting a bid to Big Lottery and Area Partnerships.</p> <p>Dependent on sustainability of Darlaston JET</p> <p>?</p> <p>Seeking sustainability funding for subsidies</p> |
| <p>Becoming More Employable ie</p> <ul style="list-style-type: none"> ○ Personal / Vocational skills ○ Careers advice and job seeking skills ○ Volunteering ○ Pre-recruitment training ○ Benefits advice ○ Literacy, language and numeracy | <p>Darlaston JET - a multi-agency 'one stop shop' employment, skills and training advice service. The services support residents from all over the borough with specialist support and advice to residents. Move clients towards work readiness and sustainable employment through mentoring, training, tailored support and access to employment opportunities (Darlaston JET, Bloxwich Work on the Horizons WOTH)</p> <p>Moxley Work Clubs (Wed AM) - a network of locally led, community based support for unemployed residents (20 Work Clubs covering all areas within Walsall). A Community based support for unemployed residents from the Moxley and Darlaston ward area</p> <p>Old Hall People's Partnership – a pilot project to provide employability assistance to those residents with a disability and / or of 50 years+</p> | <p>All claimants and non-claimants</p> <p>All residents in the area</p> <p>Residents with a disability or those with who are 50+</p> | <p>Darlaston South, Darlaston North, Willenhall, Pleck & Palfrey</p> <p>Moxley</p> <p>Darlaston North South and Bentley</p> | <p>Steps to Work Ltd</p> <p>Moxley People Centre in partnership with Steps Work</p> <p>Old Hall Peoples Partnership</p> | <p>Nov 2015</p> <p>Nov 2015</p> <p>Dec 2014</p> | <p>Submitting a bid to Big Lottery and Area Partnerships.</p> <p>Dependent on sustainability of Darlaston JET</p> <p>Funding for a pilot</p> |
| <p>Getting into Work ie</p> <ul style="list-style-type: none"> ○ Advice and Guidance ○ Recruitment ○ Job placements ○ Work experience / trials ○ Apprenticeships | <p>Darlaston JET - a multi-agency 'one stop shop' employment, skills and training advice service. The services support residents from all over the borough with specialist support and advice to residents. Move clients towards work readiness and sustainable employment through mentoring, training, tailored support and access to employment opportunities (Darlaston JET, Bloxwich Work on the Horizons WOTH)</p> <p>Moxley Work Clubs (Wed AM) - a network of locally led, community based support for unemployed residents (20 Work Clubs covering all areas within Walsall). A Community based support for unemployed residents from the Moxley and Darlaston ward area</p> | <p>All claimants and non-claimants</p> <p>All residents 16+</p> | <p>Darlaston South, Darlaston North, Willenhall, Pleck & Palfrey</p> <p>Moxley</p> | <p>Steps to Work Ltd</p> <p>Moxley People Centre in partnership with Steps Work</p> | <p>Nov 2015</p> <p>Nov 2015</p> | <p>Submitting a bid to Big Lottery and Area Partnerships.</p> <p>Dependent on sustainability of Darlaston JET</p> |
| <p>Getting a Business ie</p> <ul style="list-style-type: none"> ○ Enterprise Skills ○ Business Start up | <p>Enterprise Tree – supporting individuals with developing their business ideas ie access to finance, business planning, accounts, VAT</p> <p>Enterprise Coaches – support to clients with business advice and planning in order to build capacity of tenants</p> | <p>All residents 16+</p> <p>All Accord residents post 16+</p> | <p>Boroughwide</p> <p>Boroughwide</p> | <p>Enterprise Tree – Blakenall</p> <p>Caldmore Accord</p> | <p>Ongoing</p> <p>Ongoing</p> | <p>Subject to funding</p> <p>Transformation Prog</p> |

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| <p>Keeping a Job ie</p> <ul style="list-style-type: none"> ○ After care – job coaches / mentors ○ Advice and support for employers and employees | <p>Darlaston JET - a multi-agency 'one stop shop' employment, skills and training advice service. The services support residents from all over the borough with specialist support and advice to residents. Move clients towards work readiness and sustainable employment through mentoring, training, tailored support and access to employment opportunities (Darlaston JET, Bloxwich Work on the Horizons WOTH)</p> | <p>All claimants and non-claimants</p> | <p>Darlaston South, Darlaston North, Willenhall, Pleck & Palfrey</p> | <p>Steps to Work Ltd</p> | <p>Nov 2015</p> | <p>Submitting a bid to Big Lottery and Area Partnerships.</p> |
| <p>Progression ie</p> <ul style="list-style-type: none"> ○ In-work careers advice ○ Training and Development | | | | | | |